



### CASE INFORMATION

Doctor/Practice Name:

License #:  Date of RX:

Signature:  Case Due Date:

### PATIENT INFORMATION

Patient Name:

Male  Female  Age  \*Recommended

### 1- RX INSTRUCTIONS

Finished Shade: \_\_\_\_\_

Pre Stump Color: \_\_\_\_\_



### 2- CROWN & BRIDGE

#### ZIRCONIA

- Full Contour (monolithic)
- PFZ (layered)

#### LITHIUM DISILICATE

- Full Contour (monolithic)
- Layered

#### VENEERS

- Lithium Disilicate (layered)
- Lithium Disilicate (monolithic)
- Feldspathic

#### METAL

- PFM
- Non Precious
- Semi-Precious
- Noble
- Gold
- 75% Gold Alloy
- 55% Gold Alloy

#### OTHER

- Diagnostic Waxup
- Esthetic Temps

### 3- IMPLANT

#### ABUTMENT TYPE

- Custom Titanium
- Custom Zirconia
- Stock Titanium
- Stock Ti-Base

#### ABUTMENT TYPE

- Cement
- Screw

#### ABUTMENT MANUFACTURER

- OEM      Manufacturer Name \_\_\_\_\_ Implant Type \_\_\_\_\_ Platform Diameter \_\_\_\_\_
- Generic

#### SURGICAL GUIDE

- Radiographic Stent
- Implant Stent
- Tooth Born Guide

### 4- REMOVABLE

#### FULL DENTURE

- Standard analog
- Immediate
- Printed Denture
- Milled Denture

#### NIGHTGUARD

- Comfort (Hard/Soft)
- Thermo-Guard
- Nightguard

#### PARTIAL DENTURE

- Standard Cast Partial
- Cast Partial - Frame Only
- Flexible Partial
- Acrylic Partial

### 5- FULL ARCH

#### PROVISIONAL

- PMMA

#### FINAL

- Locator Fixed
- Zirconia Signature Arch
- Zirconia DaVinci Arch (High Aesthetic)

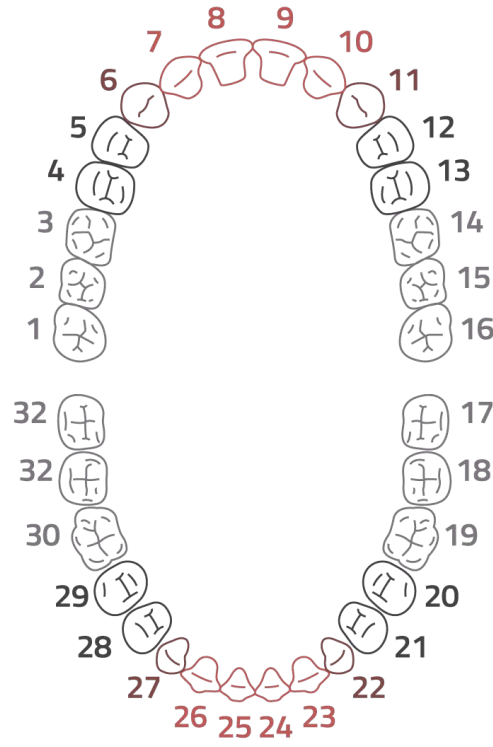


SPECTRUM KILLIAN  
DENTAL LAB ALLIANCE

AspenDental®

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16

17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32





## TERMS AND CONDITIONS OF SALE

By submitting this order form ("Agreement") to Spectrum Killian Dental Lab Alliance ("SKDLA"), Customer agrees that the purchase of the goods described herein (the "Products") is subject to the terms and conditions below. These terms and conditions may not be modified, superseded, or waived except by a written instrument signed by Customer and an authorized representative of SKDLA. Any conflicting or additional terms and conditions contained or referenced in any purchase order or other document Customer submits to SKDLA shall be of no force or effect.

### 1. Orders and Acceptance

Customer's order is subject to acceptance by SKDLA in its sole discretion. In deciding whether to accept an order, SKDLA may consider Customer's creditworthiness. Orders shall be deemed accepted by SKDLA only upon written confirmation or shipment. Upon acceptance, the prices set forth in the order will be firm. Until an order has been accepted, prices provided by SKDLA are subject to change without notice. Products described in a price list or quotation may not be available at any given time.

### 2. Changes and Modifications

No changes in the type, specifications, or quantity of Products ordered by Customer will be made unless and until SKDLA consents and adjusted or reconfirmed prices are agreed upon. Unless specifically agreed to in writing by an authorized representative of SKDLA, no agreement, affirmation, modification, cancellation, representation, or warranty forms part of the basis of any agreement between Customer and SKDLA.

### 3. Payment Terms

Payment of the stated invoice price is due in full immediately upon receipt of the Product. Amounts outstanding thirty (30) days after invoice date shall thereafter bear interest at the lesser of 1.5% per month (18% annually) or the maximum interest rate allowed by applicable law. Customer shall be responsible for all costs of collection, including attorneys' fees and costs. If Customer's order is cancelled for any reason before shipment, Customer shall pay SKDLA all costs and losses incurred due to such cancellation.

### 4. Inspection and Acceptance

Customer has the right to inspect Products prior to acceptance. However, failure to provide SKDLA with written notice of any defect and return of the Product within thirty (30) days after receipt shall constitute acceptance. Other forms of acceptance include, but are not limited to: installing a Product in a patient's mouth, or requesting any change of shade, preparation, bite, or design modification.

### 5. Adjustments and Modifications

Customer agrees that it is customary in the aesthetic dental industry for goods to be adjusted and/or modified by a dental laboratory on more than one occasion. Customer further agrees to give SKDLA a reasonable period of time and opportunity to make changes to a Product to meet the specifications described in the order. Should SKDLA fail to provide a satisfactory Product within a reasonable period of time, the sole and exclusive remedy is limited to: (a) the return of the Product and receipt of a refund of the amount paid, or (b) at SKDLA's election, replacement of the Product pursuant to the Limited Warranty in Paragraph 8.

### 6. Returns for Restoration, Repair, or Replacement

If Customer requests restoration, repair, or replacement of a Product, Customer shall return the Product and all related items including, but not limited to, original impressions, models, and restorations. Customer acknowledges that SKDLA must have the original Product and related items in order to assess possible restoration, replacement, or repair. Customer shall pay SKDLA for services at its current applicable rates if requested changes were not part of the initial order.

### 7. Cleaning and Disinfection

Customer must thoroughly clean all blood and saliva from all materials used in the mouth, including the Product, and disinfect these items after they are returned by SKDLA before placing them in a patient's mouth.

### 8. Limited Warranty

SKDLA warrants to Customer that, subject to the exclusions and conditions herein, it will, at its sole option, repair, replace, or refund the original purchase price paid for any Products which are defective in materials or workmanship under normal use and care.

This limited warranty applies only to defective Products reported within the applicable warranty period and which, upon examination by SKDLA, prove to be defective.

Applicable warranty periods:

- Seven (7) years: porcelain to metal, all porcelain, all metal, single-unit inlay/onlay and crown composite resin final prosthetics (excluding mutually opposing implant-supported full arch bridges), milled implant bars, screw-retained titanium or zirconia abutments (excluding abutments with angulations >20°).
- Five (5) years: composite resin bridges (excluding Maryland and inlay/onlay bridges).
- One (1) year: dentures and partials, including screw-retained dentures but excluding immediate dentures and partials.
- Six (6) months: thermoformed appliances and splints (if failure is due to defects in materials/workmanship), provisionals, composite resin Maryland and inlay/onlay bridges.
- Thirty (30) days: immediate dentures and partials, flippers, retainers, surgical and radiographic guides, and all other dental devices.

**Exclusions:** This warranty does not cover (i) defects known or discoverable upon delivery but not disclosed within thirty (30) days; (ii) Products improperly used, modified, or repaired without SKDLA's approval; or (iii) Products damaged by neglect, accident, fire, water, vandalism, casualty, improper storage, installation, or application.

If requested, Customer shall return defective Products at its own expense. If SKDLA elects to replace defective Products, it shall ship such Products as promptly as reasonably possible.

**Disclaimer:** THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE REMEDIES PROVIDED HEREIN ARE EXCLUSIVE. IN NO EVENT SHALL SKDLA BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR INDIRECT DAMAGES. CUSTOMER MAY NOT EXTEND GREATER WARRANTIES TO PATIENTS ON BEHALF OF SKDLA.

### 9. Limitation of Liability

If SKDLA breaches any provision herein, its liability shall not exceed the total price for the Products, less the purchase price of any Products delivered to and accepted by Customer. In no event shall SKDLA be liable for special, indirect, incidental, or consequential damages, including but not limited to: delays in replacing Products, costs of removal/reinstallation, loss of goodwill, loss of profits, or loss of use.

Customer must permit inspection of Products subject to any quality or defect claim; failure to permit inspection constitutes a waiver of such claim. Settlements or resolutions of claims must be approved by an authorized representative of SKDLA.

### 10. Indemnification

Customer shall indemnify, defend, and hold harmless SKDLA and its officers, directors, and employees from and against all claims, liabilities, damages, debts, settlements, costs, and attorneys' fees arising from Customer's negligence or misconduct.

### 11. Shipping

Products will be shipped from SKDLA's facilities by common carrier unless otherwise agreed in writing. Customer is responsible for all shipping costs; SKDLA will bill Customer for any incurred shipping expenses. Customer shall bear the cost of returning Products. SKDLA shall not be responsible for lost or damaged Products during shipment.

### 12. Governing Law and Jurisdiction

This Agreement shall be governed by the laws of the State of California. All disputes not otherwise resolved shall be brought in a court of competent jurisdiction in Irvine, California. Customer consents to jurisdiction of such courts. No action may be brought more than one (1) year after the cause of action accrues.

### 13. Attorneys' Fees

In any dispute or litigation, the prevailing party shall be entitled to recover reasonable attorneys' fees and court costs.

### 14. Severability

If any provision of this Agreement is held invalid or unenforceable, the remaining provisions shall remain in full force. The Agreement shall be reformed so that the invalid provision is enforceable to the maximum extent permitted.

### 15. Waiver

A waiver by SKDLA of any breach shall not be deemed a waiver of subsequent breaches or of other provisions. No waiver by SKDLA in any other contract shall be deemed a waiver here.

### 16. Force Majeure

In addition to any excuse provided by law, SKDLA shall be released from performance in the event of circumstances beyond its reasonable control, whether or not foreseeable, including labor disturbances, war, terrorism, fire, accident, natural disaster, inability to obtain materials, government acts, or regulations.



## DOCTOR'S CHECKLIST • TIPS FOR JOINT SUCCESS

### Anterior Cases (involving 2 or more teeth)

*Before numbing the patient...*

- Take full smile photo with lips unretracted and teeth slightly apart to show the occlusal plane and incisal length in relation to the lips...say, "cheese", with teeth separated slightly.
- Take impression for pre-op and/or post-op full arch study cast to demonstrate desired incisal edge position.
- Discuss improvements to be made with the patient. Note changes on the laboratory work order.

### Shade Taking & Photography

- Take Shade at the beginning of the appointment while teeth are fully hydrated.
- Provide photos for any restorations requiring characterizations, such as crazes, cracks, white decalcification, color streaks, color bands, color blotches, or areas with varying levels of opacity or translucency.
- When taking pictures, position shade tab so incisal edge of tab is opposing incisal edge of tooth. (edge to edge)
- See more Shade and Photography tips at our website: [www.skdla.com](http://www.skdla.com).

### Bite Registration

- Send a centric occlusion bite registration for all cases (including quadrant, full arch, or triple tray). Take registration with a firm material over the preparations only. Material placed over non-prepped teeth will hide your view of centric occlusion. We recommend any firm vinyl polysiloxane; Futar from Kettenbach is our top choice. Do not use wax, since it is extremely temperature sensitive and is dimensionally unstable. Also, don't use acrylic because it is so hard it abrades, breaks and generally damages all dies and stone models.

### Draw

- Please check for overhanging proximal teeth that prevent proper draw, especially in the lower arch where excessive Curve of Spee may be present. Remove the overhanging contact area and polish smooth.

### Veneers and other All-Ceramic Restorations

- Take prep/stump shade so ceramist can determine level of porcelain opacity necessary to achieve finish shade.
- When selecting an all-ceramic crown restoration, a core material with adequate opacity is indicated to mask darker prep/stump shades.

### Impressioning

- **Subgingival** - It is important to pack cord around all subgingival margins. The impression must capture tooth structure below the margin to allow the margins to be identified on the stone cast. If you are using a cordless technique, please be aware that the technician does not have the benefit of color to discern the demarcation between pink tissue and white tooth structure. The technician can only see one color of die stone, and without the differentiating tooth structure visible above and below the margin, the margin cannot be accurately identified in the gingival sulcus.
- **Prior to impressioning**, please polish rough proximal contacts.
- **Quadrants** - Quadrant impressions should include cuspid at a minimum (to midline is best).
- See more Impressioning tips at our website: [www.skdla.com](http://www.skdla.com).